

License Keys

When you purchased your Image Center license, you were sent an email with your license key in it. The key is a simple set of letters and numbers separated by hyphens that looks like "IC-ABC-4321-1234". You will need your license key to proceed. If you do not have it handy, go get it now. If you're having trouble locating your license key, please contact support@triltech.com for help.

Licensing A First Time Install

ShowCase Imag	ge Center					-		2
ShowCas	se Image Cen	ter					Unlicens	e
Recent Study								
Patient Study	Study Date Ima	iges iPad Activ	ity					
						_	more	2.
Incoming Stu	ıdies		Cli	ent Activity				l
			more					
System Statu	ıs							ł
User access is There are no I and create an	enabled. Image Directorie Image Directory	es configured fo y on a disk with	r the Image Ce sufficient spac	nter. Please click e to store your s	the Manager D studies.	irectori	es button	
Manage Studies	Manage Users	Manage Directories	Manage Licenses	Admin	Help		Close	

When Image Center is started for the first time, the Console will look like this:

Note the "Unlicensed" status in the Console's status indicator in the upper right corner. To license your copy of Image Center, click the **Manage Licenses** button:

Enter Image Center License Key		x
Hello, and welcome to Imag activate your copy of Image button below to start your fi	Center or press the '	
License Key:	IC-GDH-3805-3057	Activate
Start 30 Day Trial		Close

Enter your License Key (e.g. IC-XYZ-1234-4321) into the text area and click the **Activate** button. A few messages will appear about contacting the license server, the dialog will disappear, and the Console status will change from "Unlicensed" to "Running". Now that the Image Center is licensed, you can proceed with the rest of the Image Center configuration (setting up Image Directories, Users, etc.).

Troubleshooting

Invalid License Key

If you got a message saying your license key is invalid, check your license key email to make sure you've entered the correct key. Image Center license keys are of the form "IC-XXX-nnnn-nnnn" where XXX are upper case letters and *nnnn* are numbers. Image Center license keys always start with the letters "IC". If you can't find your email or think the key you're trying to use is valid, contact support@triltech.com for help.

Not Connected to The Internet

If your computer is not connected to the internet, please connect it to the internet and try again. If this is not possible, see the Manual Licensing section later in this guide.

Unable to Connect To The Trillium License Server

If your computer cannot reach the Trillium License Server (<u>www.triltechsupport.com</u>) due to site blocking by your IT group or other firewall issues, contact them and have them allow triltechsupport.com through your blocking software. If that is not possible, see the Manual Licensing section later in this guide.

30 Day Free Trial

Image Center can also be run under a 30 day free trial. Trial licenses can only be used once on a given computer. They cannot be renewed or reset. If you are running a trial license but it expires, and still need some time to evaluate the software, please contact <u>support@triltech.com</u> to request a temporary license.

Managing Imaging Device Licenses

Your Image Center license limits the number of Imaging Devices (DICOM SCUs) that can be connected to your Image Center. The baseline Image Center comes with 2 imaging device licenses. You may have purchased additional imaging device licenses. An Imaging Device license is consumed the first time the device communicates with the Image Center using DICOM, i.e. sending a study or doing a "DICOM Ping" / CECHO.

Replacing an Imaging Device

Let's say you've just replaced your old ultrasound machine with a new one, and you find it can't send studies to the Image Center. But you're no longer using the old machine. How do you fix this?

Open the Image Center console and click the Manage Licenses button:

🖲 Image Center Li	cense			-		\times
-License						
	Image Center	License 3805-01				וו
	General Demo	Hospital			nsfer ense	
Location:	Ann Arbor, MI				chiae	
License Key:	IC-GDH-3805-	3057				
Features:	premier, scus=					
	P Address					
EPIQ01 SEQUOIA 02	•	here to forget this device	•			_
	227707072 [CIICK	here to forget this device	-1			
2 of 2 imagir	g device licens	es are in use				
					Done	

Under the Image Devices list, click on "**click here to forget this device**" and an imaging device slot will be freed up. You can now send images from your new machine.

Adding a New Imaging Device

If you have available slots, just configure your machine to send studies to the Image Center and start using it. If you don't have any available slots, contact <u>sales@triltech.com</u> about purchasing an additional imaging device license. Once you've purchased the license and Trillium has processed your order, reboot your Image Center computer and you will discover a new imaging device slot is available.

Transferring Your License to Another Computer

We recommend you migrate your Image Center to the new computer *before* you transfer the license. You can use the 30 day trial on the new computer while transferring all of your image files and settings, and then when everything is in order and good to go, transfer the license.

To transfer your license, open the Image Center Console and click the Manage Licenses button:

Image Center License	_		×
-License			
Name: Image Center License 3805-01		_	η Ι
Institution: General Demo Hospital		nsfer ense	
Location: Ann Arbor, MI			
License Key: IC-GDH-3805-3057			
Features: premier, scus=2			
Imaging Devices			
1 of 2 imaging device licenses are in use	_	_	
		Done	

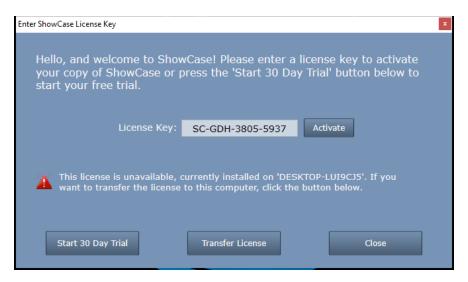
Click the **Transfer License** button. A confirmation dialog will appear:

Transfer License	\times
Are you sure you want to transfer this license back to the Trillium License Server for use on another computer?	
Yes No	

Click **Yes**. Your Image Center will become Unlicensed and will cease to function. It is no longer licensed for use on this computer. Go to your new Image Center, click the Manage Licenses button and enter your license key.

My Old Computer Crashed, Died, etc.

If you no longer have access to your old computer - no worries! Install Image Center on your new computer, click the Manage Licenses button and enter your License Key when prompted. A 'license is unavailable' error will appear:



Click the Transfer License button:

Transfer License		×
This will disable the ShowCase on the oth proceed?	her machine. Do y	ou want to
	Yes	No

Click **Yes** to disable ShowCase on the old machine and transfer your license to the new machine.

Manual Licensing

If your computer does not have access to the internet, or access to triltechsupport.com is blocked, you will need to manually license your copy of Image Center.

First, start the Image Center Console, click the Manage Licenses button, and enter your license as shown previously. Press the Activate button. You will see a message like this and the Manual License button will appear:

Enter ShowCase License Key		x			
Hello, and welcome to Show your copy of ShowCase or p start your free trial.					
License Key:	SC-GDH-3805-5421	Activate			
Your computer is not connected to a network. Please connect your computer to a network and try again. If this computer cannot be connected to the internet, please click the 'License Manually' button and follow the provided instructions.					
Start 30 Day Trial	Manual License	Close			

Click the **Manual License** button. The manual licensing dialog will appear:

I Manually License the ShowCase	—		×
To manually license your ShowCase software: 1. Email the following Computer Certificate to support@triltech BEGIN COMPUTER CERTIFICATE FOR SC-GDH-3805-5421 eC10eml=bG11bB1rZXk6U0MeRORILTM4MDUeNTQyMQ0ReC10eml=bG11bB1j b611bmQ6e2hvd2Nhc2UNCng+GH7DpbGxpdW0c4G1zE311dGW4MjAx030M4100x NCAxHjo=NDoMy490MTB1CD94LXXgW3raXVvLW140HvrelfYXRbJ246bmN1 STQxTVdmUDh5bk16209vVk7VUpvUjp6e8sdUcsV3NMOUV6HT11TU9uU28x VU0ydmsVb232d1dDaWsb21CVV12E9SRsBkharXrk3VuLNWFLUUC9U4XZT cDUwOFpMVsFCsk98s2Ge0dhdUNqbk4sY3RHbF1dBJrSt0sTEJHenJWQTM WH3dsK15KU01BDQp4LXRygWxsaXvLN11z80caKH50;012bURHK1NDgmMWCMX	i.com:	1	
bHdRRVd3Vm5M2JyDU5SNU364LfpQhaT11RMndMdLPb3pwHhnNeH3ZcEaw SjHcOGUINMSPHHEsakd3VMXLNIAMmeh4dfd4Mn0TSVm1LbchzQtos4SUJPbE90 QrVGa3dmck00UDNyaTAr3ieVUUUTMENnDQp4LXRyaWxsaXVeLX21cnNpb246 Ni4xLjAuMTM2DQo= END COMFUTER CERTIFICATE FOR SC-GDH-3805-5421 Copy To Clipboard Save To	Disk		
2. Trillium support will send you a License Certificate for use of Paste it here using the clipboard, or import it from a file:	n this co	ompute	er.
Paste From Clipboard Import Fro	m Disk		
3. Activate your license by pressing the Activate button:		Clos	se

Follow the instructions in the dialog to complete your manual activation. It is recommended that you leave this dialog open while emailing with support@triltech.com. Should you close Image Center and need to get back to this dialog, simply enter your license key and try to Activate it – the Manual License button will appear and you can then open this dialog.

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