

License Keys

When you purchased your Image Center license, you were sent an email with your license key in it. The key is a simple set of letters and numbers separated by hyphens that looks like "IC-ABC-4321-1234". You will need your license key to proceed. If you do not have it handy, go get it now. If you're having trouble locating your license key, please contact support@triltech.com for help.

Licensing A First Time Install

ShowCase Imag	e Center					>
🔘 ShowCas	se Image Cen	ter				Unlicensed
Recent Study Patient Study	Activity Study Date Ima	nges iPad Activ	ity	-	-	_
						more.
Incoming Stu	idies		Clie	ent Activity		
			more			
System Statu	IS					
User access is There are no I and create an	enabled. mage Directorie Image Director	es configured fo y on a disk with	r the Image Cer sufficient space	nter. Please click a to store your s	the Manager Di studies.	rectories button
Manage Studies	Manage Users	Manage Directories	Manage Licenses	Admin	Help	Close

When Image Center is started for the first time, the Console will look like this:

Note the "Unlicensed" status in the Console's status indicator in the upper right corner. To license your copy of Image Center, click the **Manage Licenses** button:

Enter Image Center License Key		×
Hello, and welcome to Imag activate your copy of Image button below to start your fi	e Center! Please ente Center or press the ' ree trial.	er a license key to 'Start 30 Day Trial'
License Key:	IC-GDH-3805-305기	Activate
Start 30 Day Trial		Close

Enter your License Key (e.g. IC-XYZ-1234-4321) into the text area and click the **Activate** button. A few messages will appear about contacting the license server, the dialog will disappear, and the Console status will change from "Unlicensed" to "Running". Now that the Image Center is licensed, you can proceed with the rest of the Image Center configuration (setting up Image Directories, Users, etc.).

Troubleshooting

Invalid License Key

If you got a message saying your license key is invalid, check your license key email to make sure you've entered the correct key. Image Center license keys are of the form "IC-XXX-nnnn-nnnn" where XXX are upper case letters and *nnnn* are numbers. Image Center license keys always start with the letters "IC". If you can't find your email or think the key you're trying to use is valid, contact support@triltech.com for help.

Not Connected to The Internet

If your computer is not connected to the internet, please connect it to the internet and try again. If this is not possible, see the Manual Licensing section later in this guide.

Unable to Connect To The Trillium License Server

If your computer cannot reach the Trillium License Server (<u>www.triltechsupport.com</u>) due to site blocking by your IT group or other firewall issues, contact them and have them allow triltechsupport.com through your blocking software. If that is not possible, see the Manual Licensing section later in this guide.

30 Day Free Trial

Image Center can also be run under a 30 day free trial. Trial licenses can only be used once on a given computer. They cannot be renewed or reset. If you are running a trial license but it expires, and still need some time to evaluate the software, please contact <u>support@triltech.com</u> to request a temporary license.

Managing Imaging Device Licenses

Your Image Center license limits the number of Imaging Devices (DICOM SCUs) that can be connected to your Image Center. The baseline Image Center comes with 2 imaging device licenses. You may have purchased additional imaging device licenses. An Imaging Device license is consumed the first time the device communicates with the Image Center using DICOM, i.e. sending a study or doing a "DICOM Ping" / CECHO.

Replacing an Imaging Device

Let's say you've just replaced your old ultrasound machine with a new one, and you find it can't send studies to the Image Center. But you're no longer using the old machine. How do you fix this?

Open the Image Center console and click the Manage Licenses button:

Image Center Li	icense		_		×
License					
	Image Ce	enter License 3805-01			7
	General [Demo Hospital		Transfer	
Location:	Ann Arbo	r, MI		License	
License Key:	IC-GDH-3	3805-3057			
Features:	premier,				
AE Title	IP Address				
AE Title	IP Address				
EPIQ01	127.0.0.1	[click here to forget this device]			
SEQUOIA_02	127.0.0.1	[click here to forget this device]			
2 of 2 imagir	ng device l	icenses are in use			
				Done	

Under the Image Devices list, click on "**click here to forget this device**" and an imaging device slot will be freed up. You can now send images from your new machine.

Adding a New Imaging Device

If you have available slots, just configure your machine to send studies to the Image Center and start using it. If you don't have any available slots, contact <u>sales@triltech.com</u> about purchasing an additional imaging device license. Once you've purchased the license and Trillium has processed your order, reboot your Image Center computer and you will discover a new imaging device slot is available.

Transferring Your License to Another Computer

We recommend you migrate your Image Center to the new computer *before* you transfer the license. You can use the 30 day trial on the new computer while transferring all of your image files and settings, and then when everything is in order and good to go, transfer the license.

To transfer your license, open the Image Center Console and click the Manage Licenses button:

Image Center License	_		×
-License			
Name: Image Center License 3805-01		_	η Ι
Institution: General Demo Hospital	Tra Lic	nsfer ense	
Location: Ann Arbor, MI			
License Key: IC-GDH-3805-3057			
Features: premier, scus=2			
Imaging Devices AE Title IP Address EPIQ01 127.0.0.1 [click here to forget this device]			
1 of 2 imaging device licenses are in use	_	_	
		Done	

Click the Transfer License button. A confirmation dialog will appear:

Transfer License	\times
Are you sure you want to transfer this license back to the Trillium License Server for use on another computer?	
Yes No	

Click **Yes**. Your Image Center will become Unlicensed and will cease to function. It is no longer licensed for use on this computer. Go to your new Image Center, click the Manage Licenses button and enter your license key.

My Old Computer Crashed, Died, etc.

If you no longer have access to your old computer - no worries! Install Image Center on your new computer, click the Manage Licenses button and enter your License Key when prompted. A 'license is unavailable' error will appear:



Click the Transfer License button:

Transfer License		\times
This will disable the ShowCase on the of proceed?	ther machine. Do yo	u want to
	Yes	No

Click **Yes** to disable ShowCase on the old machine and transfer your license to the new machine.

Manual Licensing

If your computer does not have access to the internet, or access to triltechsupport.com is blocked, you will need to manually license your copy of Image Center.

First, start the Image Center Console, click the Manage Licenses button, and enter your license as shown previously. Press the Activate button. You will see a message like this and the Manual License button will appear:

Enter ShowCase License Key		x			
Hello, and welcome to Sh your copy of ShowCase o start your free trial.	nowCase! Please enter a In press the 'Start 30 Day	license key to activate / Trial' button below to			
License Key	y: SC-GDH-3805-5421	Activate			
Your computer is not connected to a network. Please connect your computer to a network and try again. If this computer cannot be connected to the internet, please click the 'License Manually' button and follow the provided instructions.					
Start 30 Day Trial	Manual License	Close			

Click the **Manual License** button. The manual licensing dialog will appear:

I Manually License the ShowCase	-		×
To manually license your ShowCase software:			
1. Email the following Computer Certificate to support@triltech			
BEGIN COMPUTER CERTIFICATE FOR SC-GDH-3805-5421 eClOeml=bGllbBl=ZXk&GUMERORLITM4HDUENTQyMQCReclOeml=bGllbBl] bGllbDg6c3bH2Nd2Nkc3UKCngt4H7bbGAydW0cdGt2513Hd3MGMjASSOWM10x NCAxHjosHDoxMy6MTEsDQ9fIXByWXszXVLWF1dGhvcnlGYXRpb246bmN1 STQxTVdmDb5bl62C09bJYJVJVVJV298EB4bcA1Xx42vUNW0FUMUTUD9U28x V00ydm9Vb3V2d1dDaW9zbE1CNV1zEc3T1BNWFh4VTBDV3tcTkVxdUVnWmpT MWNTcKV2TH4K5DVQXU266B5jVY2298EB4bcA1Xx42vUNWF1UVC9U4Xx7 cDUw0FpNW7Cc18B246C04hdUHgb44Y3RH5F1d57sUTE1AvxdUVnWmpT MWNTcKLTXND1BDQ94LKRyzWx=zXVLW1L2M50xK55jU3bUBHKZNNQmKMUTUNFNW WHdsKIEXND1BDQ94LKRyzWx=zXVLW12M52K55jU3bUBHKZNNQmKMUTHA bH4RRV43Vm5HKBsakd35VL384h2Q34T11MMah4dT44MT5VnllbChcQXs4UJPbE99 QAVGs3dmch0UDMysTAFSiVUUIMENnDQ94LKRyzWx=zXVLX21cnNpb246 N144LjAuHT42DQ= END COMPUTER CERTIFICATE FOR SC-GDH-3805-5421		1	
Copy To Clipboard Save To 2. Trillium support will send you a License Certificate for use or	Disk n this co	ompute	ır.
Paste it here using the clipboard, or import it from a file:			
Paste From Clipboard Import Fro	m Disk		
3. Activate your license by pressing the Activate button:			
Activate		Clos	se

Follow the instructions in the dialog to complete your manual activation. It is recommended that you leave this dialog open while emailing with support@triltech.com. Should you close Image Center and need to get back to this dialog, simply enter your license key and try to Activate it – the Manual License button will appear and you can then open this dialog.

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