

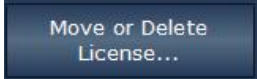
## Moving a ShowCase License to Another Computer

This guide describes how to move a ShowCase license from one computer to another. When both computers have Internet access you can use the ShowCase License Server to temporarily return and then retrieve the license.

### If Both Computers Have Internet Access

#### 1. Return the License from the First Computer to the ShowCase License Server

With ShowCase running, go to the **File** menu and select **License Management**. If you do not have the email or customer letter containing your license information, screen capture or write down all of your license information.

A dark blue rectangular button with white text that reads "Move or Delete License...".A dark blue rectangular button with white text that reads "Return License".

Press the **Move or Delete License** button.

In the **Move or Delete License** dialog, press the **Return License** button. This will return your license to the ShowCase License Server. ShowCase then exits since it is no longer licensed on this machine.

#### 2. Retrieve the License from the License Server to the Second Computer

Install ShowCase on the second computer if it is not already installed. Start ShowCase so that the **ShowCase Trial Expiration Information** dialog appears. Press the **License ShowCase** button. Fill in the license information exactly as it appeared on the previous machine. Note that if you have access to the original Trillium email or customer letter you can copy all the fields and use

A red rectangular button with white text that reads "Auto-fill License Form".

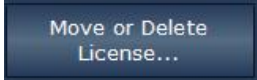
the **Auto-fill** button to paste the license information.

Press the **Activate** button. ShowCase will retrieve your license from the License Server and you are now licensed on the new machine.

### If Either Machine Does Not Have Internet Access

#### 1. Delete the License from the First Computer

With ShowCase running, go to the **File** menu and select **License Management**. If you do not have the email or customer letter containing your license information, screen capture or write down all of your license information.

A dark blue rectangular button with white text that reads "Move or Delete License...".A dark blue rectangular button with white text that reads "Delete License".

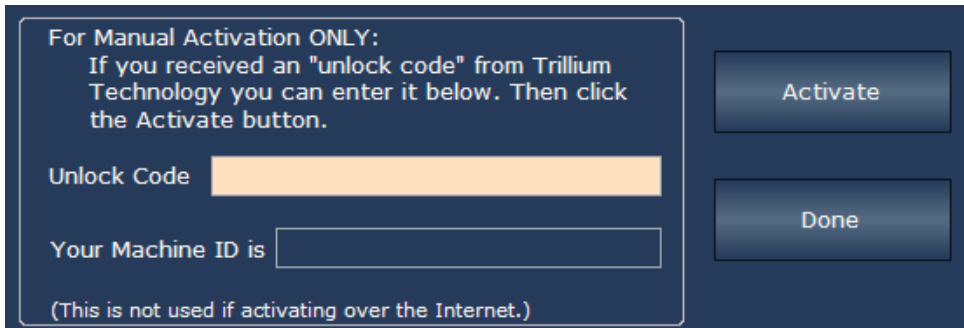
Press the **Move or Delete License** button.

In the **Move or Delete License** dialog, press the **Delete License** button. This will delete your ShowCase license and show the **License Removal Confirmation** dialog with a confirmation number. Write the **Confirmation Number** down or use the **Copy To Clipboard** button to copy it to the clipboard. ShowCase then exits since it is no longer licensed on this machine.

## 2. Activate the License on the Second Computer

Install ShowCase on the second computer if it is not already installed. Start ShowCase so that the **ShowCase Trial Expiration Information** dialog appears.

Press the **License ShowCase** button to bring up the License Information dialog.



For Manual Activation ONLY:  
If you received an "unlock code" from Trillium Technology you can enter it below. Then click the Activate button.

Unlock Code

Your Machine ID is

(This is not used if activating over the Internet.)

Activate

Done

Write down the Machine ID found in the lower left of the dialog. Send this Machine ID and the delete Confirmation Number to [Support@TrilTech.com](mailto:Support@TrilTech.com) or fax it to 734. 527.6198. Trillium Support will then email you an Unlock Code.

Fill in your license information. Enter the Unlock Code in the field above the Machine ID and press the Activate button. ShowCase is now licensed on the new machine.